

CSKT Transit – ADA and Title VI Policy

CSKT/DHRD Transit is committed to ensuring that no person is excluded from participation in, denied the benefits of, or subjected to discrimination in the receipt of services or programs on the basis of race, color, national origin, or any other characteristic protected under state or federal law. This includes compliance with the Civil Rights Act of 1964, as amended.

In addition, under the Americans with Disabilities Act (ADA) of 1990, no individual with a physical or mental disability shall be discriminated against in connection with the provision of transportation services.

To ensure compliance with these regulations, CSKT/DHRD Transit has established and maintains a Title VI Program in accordance with requirements set forth by the Federal Transit Administration (FTA). This program is available for public review upon request.

Filing a Title VI or ADA Complaint

If you would like more information regarding CSKT/DHRD Transit's nondiscrimination obligations, or if you believe you have been subjected to discrimination under Title VI or ADA, you may file a complaint.

Complaints must be submitted in writing within 180 calendar days from the date of the alleged discrimination.

To file a complaint or request assistance, please contact:
Montana Department of Transportation (MDT)

 Phone: 406-444-6334

Mail completed complaints to:
Montana Department of Transportation
2701 Prospect Avenue
Helena, MT 59620

Complaint forms are available online at:

<http://www.mdt.mt.gov/other/webdata/external/civilrights/forms/civil-rights-discrimination-complaint-form.pdf>

If you need a paper copy mailed to you, please call 406-444-6334.

Individuals using a TTY may call 1-800-335-7592 or use Montana Relay by dialing 711.